

Kaeser Compressors, Inc. Privacy Policy

Effective date: January 19, 2026

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1. Introduction

Kaeser Compressors, Inc. (“**Company**,” “**Kaeser**” or “**we**,” “**our**,” or “**us**”) respects your privacy, and we are committed to protecting it through our compliance with this policy.

This Privacy Policy (our “Privacy Policy”) describes the types of information we may collect from you or that you may provide when you visit the <https://us.kaeser.com/> website (our “**Website**”) or use equipment and tools that were manufactured by or purchased, leased, rented, or otherwise provided by or on behalf of us, our parent company, Kaeser Kompressoren SE, or by any subsidiary or affiliated company of either us or our parent company (“**Equipment**”), and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This Privacy Policy applies to information we collect:

- on our Website;
- in email and other electronic messages between you and our Website; and
- from your use of our Equipment.

It does not apply to information collected by:

- us offline (except for when you use our Equipment) or through any other means, including on any other website operated by Company or any third party; or
- any third party, including through any application or content (including advertising) that may link to or be accessible from or on the Website.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using our Website, you agree to this Privacy Policy. This Privacy Policy may change from time to time (see [Changes to Our Privacy Policy](#)). Your continued use of our Website after we make changes is deemed to be acceptance of those changes, so please check this Privacy Policy periodically for updates.

2. Information we collect about you and how we collect it

Generally

We collect several types of information from and about users of our Website and Equipment, specifically information:

- by which you may be personally identified, such as name, mailing address, e-mail address, telephone number (“Personal Data”);
- that is about you but individually does not identify you, such as traffic data, logs, referring/exit pages, date and time of your visit to our Website, error information, clickstream data, and other communication data and the resources that you access and use on the Website;
- about your Internet connection, the equipment you use to access our Website and usage details; or
- about your Equipment, such as its serial number, location, operational data, condition, fault codes, emissions data, fuel usage, service meter hours, software and hardware version numbers, and installed attachments (“Equipment Data”).

We collect this information:

- directly from you when you provide it to us;
- automatically as you navigate through the Website (such as usage details, IP addresses, and information collected through cookies and other tracking technologies) and/or use our Equipment; and
- from third parties, for example, our business partners, trusted affiliates, advertisers, and media or association partners who provide tracking technologies to measure advertising performance.

Information You Provide to Us

The information we may collect from you includes:

- information that you provide to us directly on our Website or on forms or other applications you complete, whether in writing, in person, by phone, electronically, or by other means;
- records and copies of your correspondence (including email addresses), if you contact us; and
- Equipment Data.

Information We Collect Through Automatic Data Collection Technologies

Kaeser’s Website

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, specifically:

- details of your visits to our Website, such as traffic data, location, logs, referring/exit pages, date and time of your visit to our Website, error information, clickstream data, and other communication data and the resources that you access and use on the Website; and
- information about your computer and Internet connection, specifically your IP address, operating system and browser type.

The information we collect automatically may include Personal Data or we may maintain it or associate it with Personal Data we collect in other ways or receive from third parties. It helps us to improve our Website and to deliver a better and more personalized service by enabling us to:

- estimate our audience size and usage patterns;
- store information about your preferences, allowing us to customize our Website according to your individual interests; and
- recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** We and our service providers may use cookies, web beacons, and other technologies to receive and store certain types of information whenever you interact with our Website through your computer or mobile device. A cookie is a small file or piece of data sent from a website and stored on the hard drive of your computer or mobile device. On your computer, you may refuse to accept browser cookies by activating the appropriate setting on your browser, and you may have similar capabilities on your mobile device in the preferences for your operating system or browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser or operating system setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- **Google Analytics.** We use Google Analytics, a web analytics service provided by Google, Inc. (“**Google**”) to collect certain information relating to your use of the Website. Google Analytics uses “**cookies**”, which are text files placed on your computer, to help the Website analyze how users use the site. You can find out more about how Google uses data when you visit our Website by visiting “How Google uses data when you use our partners' sites or apps,” (located at www.google.com/policies/privacy/partners/). We may also use Google Analytics Advertising Features or other advertising networks to provide you with interest-based advertising based on your online activity. For more information regarding Google Analytics please visit Google's website, and pages that describe Google Analytics, such as www.google.com/analytics/learn/privacy.html.

Kaeser's Equipment

When you use our Equipment, it may be equipped with operations and telematics hardware and software (“**Telematics**”) that are capable of transmitting information about the Equipment, including their condition and operational data via cellular, satellite, and Bluetooth signals.

The information we automatically collect via the Telematics platform may include Equipment Data or we may maintain it or associate it with Equipment Data we collect in other ways or receive from third parties. It helps us to improve our products and services by enabling us to:

- develop statistical studies;
- understand performance issues;
- conduct market research; and
- monitor and manage the health and efficiency of our Equipment.

If you are a purchaser, leaser, renter, or end-user of our Equipment, please review our [Notice of Equipment Data Collection](#).

3. How we use your information

We use information that we collect about you or that you provide to us, including any Personal Data:

- to present our Website and its contents to you;
- to personalize your Website experience and to deliver content and product and service offerings relevant to your interests;
- to provide you with information that you request from us or that may be of interest to you, including newsletters, event information, offers and promotions in connection with Kaeser’s products and services;
- to provide you with support and to respond to your inquiries and requests;
- to notify you of changes to our Website or any products or services we offer or provide through it;
- to process your requests, purchases, and transactions for our Equipment, other products, and services ordered by you and/or to prevent transactional fraud;
- for testing, research, analysis, and product development, including to develop and improve our Website, Equipment and other products, and services;
- to help maintain the safety, security, quality, and integrity of our Website, databases and other technology assets, and business, including to detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and prosecute those responsible for that activity, and to debug to identify and repair errors that impair existing intended functionality;
- if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Kaeser, our customers, or others;
- to enforce or apply our [Terms of Use](#), carry out our obligations, and enforce our rights arising from any contracts entered into between you and us;
- to comply with our legal, regulatory, and contractual obligations; and
- for any other purpose with your consent or as otherwise permitted by law.

We may also use your information to contact you about goods and services that may be of interest to you, including through newsletters. If you wish to opt-out of receiving such communications, you may do so at any time by clicking unsubscribe at the bottom of these communications. For more information, see [Choice About How We Use and Disclose Your Information](#).

4. Disclosure of your information

We do not share, sell, or otherwise disclose your Personal Data for purposes other than those outlined in this Privacy Policy.

We may disclose Personal Data that we collect or you provide as described in this Privacy Policy:

- to our business partners and trading partners who we use to support our business (for example, we may disclose your information to our business partner ZoomInfo to assist in autocompleting information you are submitting on forms on our Website);
- to internet cookie information recipients, such as analytics services; and/or
- to a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Kaeser about our users and customers are among the assets transferred.
- to our advertising, media, and association partners to measure the effectiveness of our marketing campaigns, perform attribution analysis, and ensure our content reaches the relevant professional audiences.

5. Choice about how we use and disclose your information

We do not control the collection and use of your information collected by third parties described above in [Disclosure of Your Information](#). These third parties may aggregate the information they collect with information from their other customers for their own purposes.

In addition, we strive to provide you with choices regarding the Personal Data you provide to us. We have created mechanisms to provide you with control over your Personal Data:

- **Tracking Technologies and Advertising.** You can set your browser or operating to refuse all or some cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of our Website may then be inaccessible or not function properly.
- **Promotional Offers from Kaeser.** If you do not wish to have your email address used by Kaeser to promote our own products and services, you can opt-out at any time by clicking the unsubscribe link at the bottom of any email or other marketing communications you receive from us. This opt out does not apply to information provided to Kaeser as a result of a product purchase, or your use of our services.

Third-Party Advertising Opt-Out: You can opt out of interest-based advertising from many third-party partners by visiting the Digital Advertising Alliance’s WebChoices tool at <https://optout.aboutads.info/>.

6. Your rights regarding your personal data

You may notify us through the [Contact Information](#) below of any changes or errors in any Personal Data we have about you to ensure that it is complete, accurate, and as current as possible. We may not be able to accommodate your request if we believe it would violate any law or legal requirement or cause the information to be incorrect.

State-Specific Privacy Rights

The law in some states may provide you with additional rights regarding our use of personal information. To learn more about any additional rights that may be applicable to you as a resident of one of these states, please see the privacy addendum for your state that is referenced in this Privacy Policy.

Your California Rights

As of January 1, 2020, you have the additional rights described in the [California Addendum](#) if you are a California resident.

7. Do not track signals

Some web browsers have a “Do Not Track” feature. This feature lets you tell websites you visit that you do not want to have your online activity tracked. These features are not yet uniform across browsers. Our Website is not currently set up to respond to those signals.

8. Data security

We have implemented measures designed to secure your Personal Data from accidental loss and from unauthorized access, use, alteration, and disclosure. We use encryption technology for information sent and received by us.

The safety and security of your information also depends on you. Where you have chosen a password for the use of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we do our best to protect your Personal Data, we cannot guarantee the security of your Personal Data transmitted to our Website. Any transmission of Personal Data is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website or in your operating system.

9. Third party sites

Our Website may contain links to third party websites or services that are not owned or controlled by us. Please be aware that we are not responsible for the privacy practices of such other websites or services. The privacy practices of these third parties, including details on the information they may collect about you, are subject to the privacy statements of these parties, which we suggest you review.

10. Children under the age of 13

Our Website is not intended for children under 13 years of age. We do not knowingly collect Personal Data from children under 13. If you are under 13, do not use or provide any information on our Website, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received Personal Data from a child under 13 without verification of parental consent, we will delete that information. If you believe we might have any information from a child under 13, please contact us through the [Contact Information](#) below.

11. Changes to our privacy policy

We may change this Privacy Policy at any time. It is our policy to post any changes we make to our Privacy Policy on this page with a notice that the Privacy Policy has been updated on our Website's home page. If we make material changes to how we treat our users' Personal Data, we will notify you by email to the email address we have on file for you and/or through a notice on our Website's home page. The date this Privacy Policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically accessing our Website and reviewing this Privacy Policy to check for any changes.

12. Contact information

If you have any questions, concerns, complaints or suggestions regarding our Privacy Policy or otherwise need to contact us, you may contact us at the contact information below:

Kaeser Compressors, Inc.
511 Sigma Drive
Fredericksburg, VA 22408
Tel.: (540) 898-5500

Email: customer.data@kaeser.com

Website: <https://us.kaeser.com/>